

DISCLAIMER NOTICE

Thank you for entrusting me with your pet's grooming. I am committed to your pet's wellbeing. The safety of your animal/s is my top priority and I take extra measures to ensure your pets comfort and security. Some pets have special grooming needs, including matted hair, senior pets, and those pets with more aggressive personalities. The following are considerations for our special grooming needs pets.

Matted Pets

As a groomer I understand that maintaining your pet's coat at home can be an overwhelming, time consuming task. Over time, your pet's hair might tangle and eventually form hard balls of hair called "Mats":

- Matting will cause redness and dry skin under the matted areas. If left untreated, mats can cause severe skin irritation, overheating and eventually mange.
- In most cases mats can only be removed by shaving the matted areas of your pet's coat.
- When shaving, groomers must separate and get under the hair close to the skin that had already been irritated. Cuts when shaving are rare but can happen due to the tautness of the matted area and the extra sensitivity of the skin.
- Establishing a regular brushing and combing routine at home can help prevent matting.

Mature (Elderly) Pets

Elderly is such a derogative term, we prefer 'mature' pets.

Large Breed Dogs: 6 Years and older

Small Breed Dogs: 10 years and older

I take every measure to treat your mature pet with special care and nurturing to make grooming an easy, comfortable experience.

- Bathing, drying, brushing, nail clipping and haircutting all require some movement and standing time. Your senior pet may experience some fatigue, soreness and stiffness, and most likely will want to take a nap after grooming.
- My facility is equipped with a hydraulic grooming table and a "groomer helper" to assist your mature pet while on the grooming table.

Aggressive Pets

Sometimes we get out of bed with the wrong paw or just have a bad hair day. I work to calm aggressive pets in the following ways:

- If necessary I will take you pet down from the grooming table during their groom to help release any anxiety your pet may be feeling.
- Extra time is taken to sooth and talk to your pet to develop trust and a comfort level.
- Overly stressed pets will be given frequent rest periods during their grooming.
- I do *not sedate* any pet at any time during the grooming.
- If I am unable to groom your pet, I will contact you to discuss other options for your pet's groom.
- Ensuring your pet's health and safety is important to me.